

Purpose

Use this procedure to login to the SupplyWEB system as a supplier.

Trigger

Perform this procedure when you need to access the SupplyWEB system.

Prerequisites

- Access to SupplyWEB as a supplier

Menu Path

Use the following menu path(s) to begin this transaction:

- <https://supplyweb.tenneco.com/supplyWeb/account/login>

Helpful Hints

- Save the URL above to your browser's favorites
- Select a language before entering your password, as selecting a language clears out the password field

Procedure

INFOR

TENNECO

The power of our brands

⚠ For SYSTEM DOWNTIME ISSUES, please contact the Tenneco Automotive Helpdesk. In Europe phone +32 (0)27610573, and in North America 1-877-984-8501. Help desk is available 24 hours per day / 7 days per week.

⚠ USERS HAVE TO CHANGE THEIR PASSWORD EVERY 60 DAYS. The length of the password can be between 8 and 10 characters. You can reuse a password only after 10 cycles. Passwords are case sensitive. The password must contain at least one capital letter, one small letter and one numeric value (i.e. Sppllycha1n), but do not use any special characters (i.e. /?@#%).

⚠ PPAP sample parts must be submitted on their own ASN

⚠ An ASN is required for shipments to Tenneco and is required to be submitted at the time of shipment. Failure to submit a valid ASN will result in shipments being considered past due.

⚠ For ID and PASSWORD ISSUES please include your Username in an email to: SupplyWEB@Tenneco.com

⚠ Internet Browsers other than IE7 or IE8 are not supported by SupplyWEB, if necessary, IE8 with "compatibility mode" can be used

⚠ NEW Demand Summary Functionality - Choose "Requirement Type" = "FIRM", "PLANNING" or "ALL"

Login

Username

News

Tips

In addition to communicating with Infor10 Supplier Exchange(SupplyWEB) suppliers, Infor10 Supplier Exchange(SupplyWEB) can

Links

www.infor.com
[SupplyWEB_CBT_Training](#)



Start the process by going to the URL:
<https://supplyweb.tenneco.com/supplyWeb/account/login>

⚠ For SYSTEM DOWNTIME ISSUES, please contact the Tenneco Automotive Helpdesk. In Europe phone +32 (0)27610573, and in North America 1-877-984-8501. Help desk is available 24 hours per day / 7 days per week.

⚠ USERS HAVE TO CHANGE THEIR PASSWORD EVERY 60 DAYS. The length of the password can be between 8 and 10 characters. You can reuse a password only after 10 cycles. Passwords are case sensitive. The password must contain at least one capital letter, one small letter and one numeric value (i.e. Spplychafn), but do not use any special characters (i.e. /?@#%).

⚠ PPAP sample parts must be submitted on their own ASN

⚠ An ASN is required for shipments to Tenneco and is required to be submitted at the time of shipment. Failure to submit a valid ASN will result in shipments being considered past due.

⚠ For ID and PASSWORD ISSUES please include your Username in an email to: SupplyWEB@Tenneco.com

⚠ Internet Browsers other than IE7 or IE8 are not supported by SupplyWEB, if necessary, IE8 with "compatibility mode" can be used

⚠ NEW Demand Summary Functionality - Choose "Requirement Type" = "FIRM", "PLANNING" or "ALL"

Login

Username

News

Tips

In addition to communicating with Infor10 Supplier Exchange(SupplyWEB) suppliers, Infor10 Supplier Exchange(SupplyWEB) can

Links

www.infor.com
[SupplyWEB_CBT Training](#)

1. As required, complete/review the following fields:

Field	R/O/C	Description
Username	Required	Enter your SupplyWEB User ID. Example: x1aht731

Login

Username
x1aht731

Password

Language
Choose One.. ▾

Login Register

Copyright © 2009 Infor. All rights reserved. All trademarks listed herein are the property of their respective owners.

Specialized by Industry
Engineered for Speed™

2. Next, click Language drop down box ▾.



You MUST select a Language the first time you login. After the first login, it should remember your last login Language.

Also note that when choosing a language, the Password field is automatically cleared, so selecting a language should happen before you enter your password.

Login

Username
x1aht731

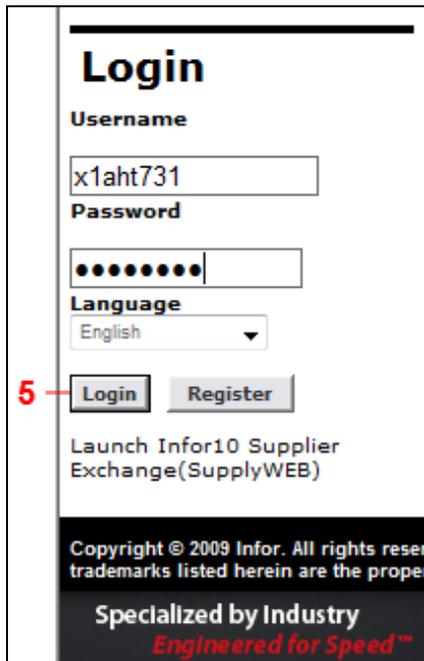
Password
[Empty field]

Language
Choose One..
Choose One..
English
简体中文
한국
日本語
繁体中文
3 - Cesky
Deutsch
Français
Magyar
Italiano
Polski
Português
Português(Brasil)
Español
Nederlands

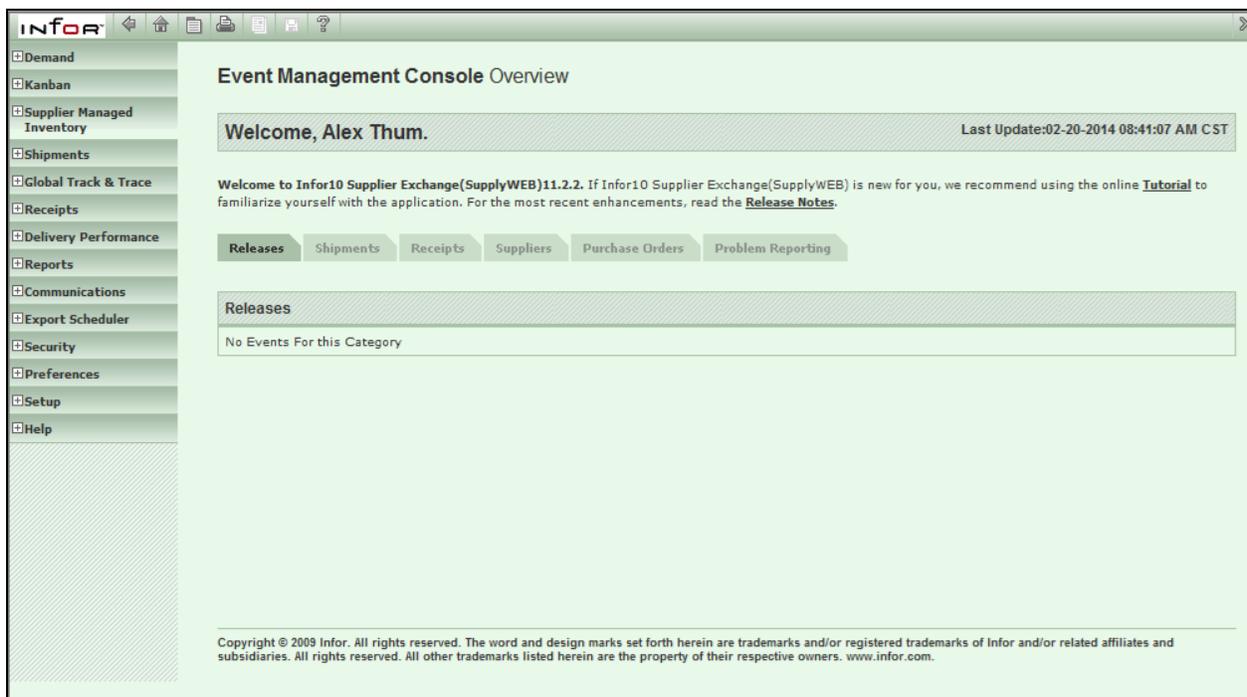
3. Click on the appropriate language.

4. As required, complete/review the following fields:

Field	R/O/C	Description
Password	Required	Enter your Password.  If you forget your password and / or User ID, need your password reset, or you have failed login too many times and have been locked out, please contact the Tenneco Help Desk to reset / unlock your password.



5. Click on the Login button





You should see this homepage with your name welcoming you to the SupplyWEB system.



Result

You have successfully logged into the SupplyWEB system as a supplier.