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Corporate Logistics
Supply Chain Planning and Costing

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List of Abbreviations and Glossary

BOM Bill of Material

Tenneco Corporate Logistics Tenneco central organization that designs and

reconfigures existing and/or new projects in close collaboration with all other business functions to ensure Tenneco has the most

balanced and cost efficient supply chain.

EC Tenneco Emission Control

GSCM Global Supply Chain Management

Handling Unit A handling unit consist of several packaging

units bundled on one pallet (e.g. n KLT + Lid + Pallet). With bulk goods a single container can also act as handling unit. Tenneco distinguishes between two types of handling

units (Pallet or Mixed Unit).

Inbound Material and Logistics Protocol: Tenneco standard document - Generic

operational agreement on supply-chain's local plant level. Required as part of supplier nomination process to be completed before

Production Part Approval Process.

IPPC International Plant Protection Convention

ISPM 15 International Standards for Phytosanitary

Measures - Guidelines for Regulating Wood Packaging Material in International Trade.

KLT "Kleinladungsträger" – VDA standard container

type. Size, weight and basic material fixed in

VDA standards.

ODETTE Organization for Data Exchange by Tele

Transmission in Europe - Non profit organization of the automotive industry with headquarter in Great Britain. Objective: standards in the area of the logistics, EDI and

construction data exchange.

Packaging Container or wrapper for a product that serves

a number of purposes including protection and

description of the contents, theft deterrence, and transportation safety. The packaging is the content. The ready packed product is the Packaging Unit. Several Packaging Units form a Handling Unit.

Packaging Instruction Tenneco standard document wherein the

Tenneco part number is related to the

Packaging Bill of Material.

Packaging Proposal Form Tenneco standard form that is used for the

packaging planning and reengineering

process.

Packaging Unit A Packaging unit is the smallest possible order

quantity. It consists of either returnable packaging (e.g. KLT, steel box...) or one-way

packaging.

Packing To pack the components into the packaging

material and prepare the packaging units for

transport.

RC Tenneco Ride Control

RFQ Request for Quotation

SBU

SCIRP® "Supply Chain Impact Request Process"

Strategic Business Unit

Tenneco standardized Process which formally manages any requested changes of "Current" or "Future" Supply Chains and logistical parameters with the goal to understand the

business- and cost impacts incurred.

SPI Society of Plastics Industry

SupplyWEB® Global Tenneco tool for standardized

replenishment processes.

VDA "Verband der Automobilindustrie e.V."

1 General Guidelines

1.1 Preface

This Manual is effective for all production related parts that suppliers and intercompany plants deliver to Tenneco plants in Europe. It is valid starting with the release date and sets forth uniform standards and common processes for the planning and review of packaging materials used. These standards are necessary to ensure general accountability for quality and maintain consistently high quality performance and continuous cost reduction. The contents are guidelines to be used by all parties involved in the packaging process and describe Tenneco's packaging requirements concerning quality, safety, handling and labeling.

These general requirements may be modified by additional requirements of the receiving Tenneco facility, to be published individually, or by specific Tenneco inter-company policies.

Available additional requirements:

Germany: Plant Edenkoben (please look at chapter B.5.0 Logistics)

Any deviations or alterations from this manual must be approved by Tenneco Corporate Logistics separately (Contact details see: 1.5 Tenneco Central Contact)

1.2 Supplier Responsibility

- It is the suppliers' responsibility to ensure that the goods are packed in such a way that they arrive in good condition. Supplier is responsible for product quality from the manufacturing source to the point of use (linefeed at the assembly line).
- Suppliers must quote all business in compliance with these guidelines, and include a breakdown of packaging cost elements identified by Tenneco.
- To ensure worker safety and loss prevention, packaging design shall consider all human interaction. For parts considered for a small container manageable by one person, 15 kg (35lbs) is the recommended limit. For parts packed in larger containers that require material handling equipment, drop doors may be required. Drop door height shall be approximately 50% wall height.
- Packaging design must protect the product, be ergonomic for users, and meet lowest total cost requirements particularly with regard to efficient

- transport utilization and lean management demands (e.g. Line side feeding, batch sizes).
- The supplier is responsible for ensuring that correct labeling is provided for all packaging in line with this manual and the herein mentioned automotive standards.
- The supplier is obliged to complete all the packaging shipping documents in accordance with this manual and the automotive standards referenced herein.
- As part of the Tenneco process of continuous improvement, alterations to the approved packaging may be requested by Tenneco. Suppliers shall respond quickly to such requests and manage packaging changes immediately.
- The supplier shall ensure that full contact details of one "Packaging Contact" are provided in all correspondence with Tenneco, including contact name, supplier Code, e-mail address, telephone and fax numbers.
- Though returnable packaging is preferred, some instances may require one-way packaging. In these cases, all expendable packaging must be readily recyclable or economically and legally disposed of in accordance with local legislation. Tenneco also encourages the use of recycled content in its packaging materials.

Supplier responsibility especially in the case of Tenneco provided returnable packaging:

- The supplier will be informed from Tenneco about the standard pool size they are allowed to have (see: 6.1.1.Pool Size Calculation).
- The supplier is responsible for book-keeping records of the packaging in and outbound movements. The supplier should provide the book-keeping information to all Tenneco plants it is shipping to, on a monthly basis. In case of discrepancy the supplier will be informed of wrong movements from Tenneco with packaging delivery notes as an evidence (see: 6.1.2. Operational Management).
- The supplier shall count the physical inventory half-yearly and report the results to Tenneco. In case of lost or damaged packaging in the supplier stock, Tenneco will charge the supplier for the packaging replacement cost (See: 1.4 Supplier Performance / 6.1.2 Operational Management).
- Each supplier shall develop a contingency plan as alternative packaging solution. This alternative packaging will be documented in the same way as standard packaging in a packaging instruction. (See: 3 Standard Packaging Instruction)

1.3 Contractual and Pricing

1.3.1 RFQ Phase

While quoting for new or existing business the supplier shall comply with the requirements of the Tenneco Quote Sheet that are provided to the supplier during the RFQ Process. To quote, the supplier shall choose one of the specified standard packaging sizes. The supplier acknowledges that a quote will be at a disadvantage if the requirements of the Tenneco Quote Sheet are not followed. In such a case Tenneco will add packaging related costs (e.g. Repacking) to the quote to make all quotes comparable.

The returnable packaging costs in each quote shall be amortized in two years.

The supplier's quote in each case shall **include Packaging.** This means that the supplier shall provide prices for the standard packaging. Furthermore the supplier shall present the quantity of parts per box and the quantity of boxes per pallet/container, taking into account the given weight restrictions and environmental, health and safety requirements.

1.3.2 Launch Phase

The Launch Phase is the process of initial packaging development and agreement. (See: 2 Packaging development and reengineering process).

This Packaging Manual is part of the operational agreement between Tenneco and the supplier. The supplier is in charge of the packing itself. Packing means to pack the components into the packaging material (container/box, bag, layer and so on) and to prepare the packaging units for transport. The way of packing is fixed in the packaging instruction. (See: 3 Standard Packaging Instructions)

In case of supplier-provided packaging the packaging costs shall be identified and integrated as part of the piece price. The amortization of returnable packaging investment should be calculated based on two year's volume.

Generally this means that the investment of the returnable packaging will be also paid off in two years. After two years Tenneco will no longer pay the cost share of the packaging investment in the piece price. If the project lifetime is shorter than these two years the supplier shall adjust the pay off time to the lifetime of the concerned parts.

The final determination as to whether packaging will be purchased or rented by Tenneco or whether the packaging will be amortized as a part of the piece price will be made by Tenneco Corporate Logistics.

Costs for alternative packaging (in general purchasing costs) shall be agreed with receiving Tenneco plants and documented in the Inbound Material and Logistics Protocol.

The supplier shall ensure that all pricing of packaging is agreed with the responsible Tenneco buyer.

1.4 Supplier Performance

Supplier's compliance with the packaging manual and the packaging instructions will be taken into account in Tenneco's assessment of the supplier's performance. Also critical is whether the deliveries are delivered in the agreed and proper packaging, with the agreed filling degree and with the prescribed and accurate goods-accompanying information.

Tenneco communicates with the supply base through a global tool for standardized replenishment processes. The platform SupplyWEB® is a B-2-B internet application designed to facilitate communication between suppliers and Tenneco that helps to reduce costs associated between supplier and customer.

The measurement and monitoring of supplier's performance will be managed via this internet tool. The guidelines in this manual should be reviewed as stringent directives for that purpose.

1.5 Tenneco central contact

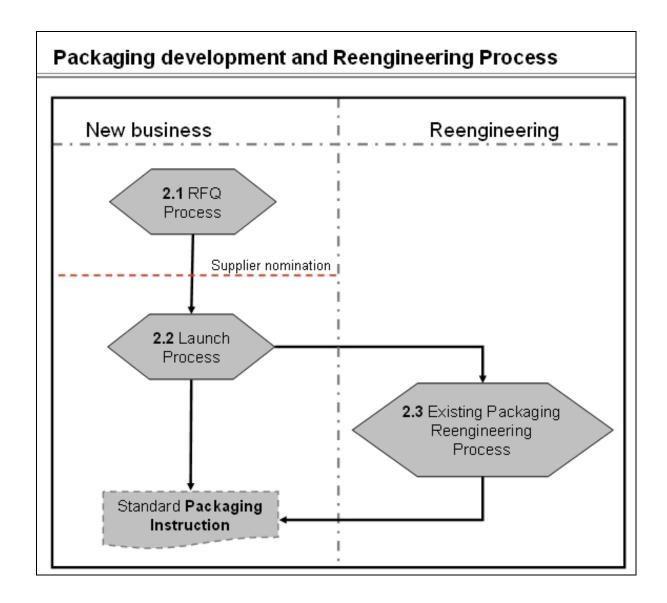
In addition to the responsible Tenneco Buyer your central contact for issues related to this Manual and Packaging Development and Reengineering will be:

Email: packaging@tenneco.com

2 Packaging development and reengineering process

The process described in this section provides a detailed statement of requirements on how the Packaging development and reengineering for new and existing business will be executed. This process is split in RFQ Process (prior to supplier nomination), the Launch Process (initial Packaging development) and the Packaging Reengineering Process (applicable for existing packaging).

The target of this process is to assure uniform standards and common processes for the planning and reengineering of packaging at optimal cost. Unique Packaging Instructions (see: 3.3 Content of standard Packaging Instructions) that are stipulated between Tenneco and the supplier are the basic means to guarantee this.



2.1 RFQ Process

When Tenneco publishes a Request for Quotation the Tenneco Quote Sheet is made available to the supplier. All fields contained in this template are mandatory with respect to packaging.

For the purpose of the quotation the supplier shall choose one of the therein mentioned standard packaging sizes to calculate and offer its quote. This should happen in particular with regard to efficient transport utilization and lean management strategies (e.g. Line side feeding, batch size). The supplier acknowledges that a quote will be at a disadvantage if he does not stick to the requirements of the Tenneco Quote Sheet and the referenced standard packaging sizes are not followed. In such a case Tenneco will add packaging related costs (e.g. Repacking) to the quote to make all quotes comparable.

2.2 Launch Process

After supplier nomination, the responsible Tenneco buyer will issue a Tenneco internal Supply Chain Impact Request Process (SCIRP) to ensure Tenneco has the most balanced and cost efficient supply chain. By doing so, the buyer provides all project related data to Tenneco Corporate Logistics (e.g. name and contact of supplier, concerned part numbers with dimensions and weights, annual volume, etc.). With the help of this information, Tenneco Corporate Logistics validates the project through a business case analysis. Tenneco Corporate logistics coordinates between the involved parties (Tenneco plant, Tenneco buyer and supplier).

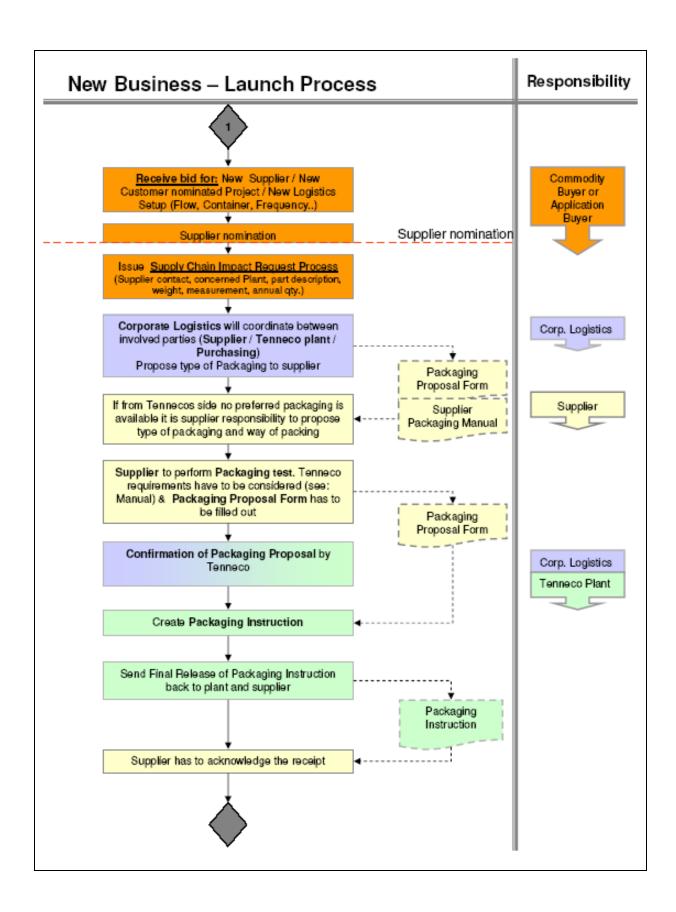
If a Tenneco preferred Packaging is available, it will be communicated to the supplier by means of the **Packaging Proposal Form (Attachment 1)**. If no Tenneco preferred Packaging is offered in this Form, the supplier may choose a packaging type out of the Tenneco Packaging Catalogue.

Subsequently, it is suppliers' responsibility to perform a packing test, fill out the Packaging Proposal Form and send this to Tenneco Corporate Logistics. The final decision which packaging to be used (standard and alternative) and the manner of packing is Tenneco's.

When all needed info is finally fixed, Tenneco creates a Packaging Instruction in a central database. This Packaging Instruction will be sent to the supplier and the process is completed when the supplier acknowledges the receipt and the acceptance of the Packaging Instruction.

Alternative Packaging will be determined in the same way and will also be fixed in a Packaging Instruction. The alternative Packaging should be of a like kind and similar in size to the standard packaging

The Packaging Launch Process will be kicked off during the Production Part Approval Process (PPAP).



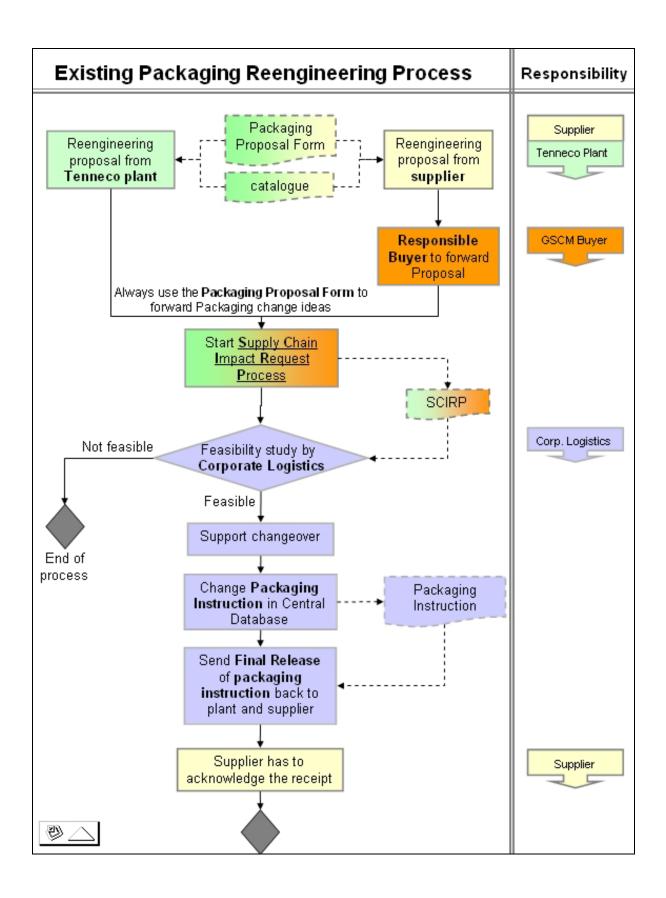
2.3 Existing Packaging Reengineering Process

Packaging change ideas or reengineering proposals may be initiated by the supplier, by Tenneco Plant or by Tenneco Corporate Logistics.

The supplier shall make proposals or disclose them where reasonable. In this case, the supplier shall address each proposal for existing packaging reengineering to the responsible GSCM buyer. The buyer will then forward the proposal via SCIRP to Tenneco Corporate Logistics. If a Tenneco plant proposes a packaging change a SCIRP has to be issued.

All reengineering proposals shall be completed using the Packaging Proposal Form. The actual packaging shall be entered in the first column of the Form. The new proposal shall be entered in the second column. The proposed packaging must comply with the provisions of this packaging manual.

The Packaging Instruction shall be amended according to the physical changes. The adjusted Packaging Instruction will be sent out to the supplier and the process is completed when the supplier acknowledges the receipt and the acceptance of the Packaging Instruction.



3 Standard Packaging Instructions

3.1 Process description

Once the packaging type and the manner of packing are agreed the supplier shall enter all relevant information into the Packaging Proposal Form. Tenneco will generate a Packaging Instruction (See: 3.3 Content of standard Packaging Instructions). Subsequently, Tenneco will send the completed Packaging Instruction to the plant and the affected supplier. The supplier shall acknowledge the receipt of the Packaging Instruction. The Packaging Instruction, in line with this Packaging Manual, will be effective starting with the release date. Alternative Packaging shall be determined in the same way and will also be fixed in a Packaging Instruction.

For changes of existing Packaging Instructions see: 2.3 Existing Packaging Reengineering Process.

3.2 Content of standard Packaging Instructions

The Tenneco standardised Packaging Instructions contain the following information:

- Tenneco part number
- Customer part number
- Supplier part number
- Supplier name and number
- Receiving Tenneco plant
- Part description
- Picture of the Packaging Unit and/or Handling Unit
- Allocation of the Packaging (Tenneco, Customer, Supplier)
- Way of packing (bulk goods, Parts sorted, single component packed, special packing)
- Type of Packaging (One-way, returnable, combined packaging)
- Type of instruction (Standard, Alternative Packaging 1, Alternative Packaging 2)
- Weights (per component, per Packaging Unit, per empty Packaging Unit, per Handling Unit)
- Bill of Material of Handling Unit
- Labeling
- Closing
- Remarks

- Date of writing, Name of originator
- Revision date



Packaging Instruction

4755 Tenneco part no Customer part no 6767695 Supplier part no 2222

11111178787 Meyer GmbH Supplier

Receiving plant Arendal EC OE Part description Halter



Packaging Instruction

30.11.2006 valid from

Allocation of the packaging

- Supplier
- ✓ Tenneco Customer
- Way of packing
- ✓ Bulk goods Parts sorted
- Single components packed
- Special packing

Type of packaging

- ✓ Returnable packaging
- One-Way packaging
- Combined packaging

Type of packaging instruction

Standard

Weights	Component	Packaging Unit	Empty Packaging Unit	Handling Unit
in kg	4	12,01	2	14,01

Bill of material of Handling Unit

F05.	units	Name of the packaging	L (IIIII) VV (IIIII)		П (ПШП)	renneco packaging code	packaging unit
1	48 KLT 4314		400	300	147	5000456	24
2	1	EUR Pallet	1200	800	140	5000460	
3	1	KLT Pallet Lid	1200	800	10	5000497	
4							
5							
6							
7							

Labeling see: TENNECO SUPPLIER PACKAGING MANUAL

Closing Please close handling unit with pallet lid

Remarks 6 layers / 8 KLT per layer

Print date 27.02.2007 Revision date Date of writing 30.11.2006 Name

Name of originator K.Kube

4 European standard packaging types and handling requirements

Tenneco standard packaging types are defined in the **Packaging Catalogue** (attachment 4&5). The catalogue is split into returnable packaging standards and one-way packaging standards. The specified containers will be assigned for circulation between the supplier and Tenneco.

The containers may not be diverted from their intended use without prior written authorization from Tenneco e.g. for:

- the supplier plant internal circulation within manufacturing, if it exceeds the agreed turnover time (See: 6.1.1 Pool Size calculation),
- the temporary storage of semi-finished goods,
- an overrun of the agreed usual storage days of empty packaging material,
- the delivery of or to third parties.

The choice of packaging must take into consideration all demands of this packaging manual, the packaging instruction and supplemental local Tenneco requirements. Tenneco reserves the right to make the final decision concerning the type of packaging on the basis of internal cost calculation.

4.1 General Definitions

4.1.1 Returnable Packaging

Wherever possible and reasonable from an economic point of view, returnable packaging is preferred. Returnable packaging must be capable of being used for multiple return trips. Its design requires:

- Ability to be stacked,
- preferably being collapsible into smaller volume for easy storage when not in use.
- durability and washability, lightweight and strong,
- Ability to be easily filled, emptied, assembled and disassembled,
- ability to be attached to pallets for easy lifting and handling

Returnable packaging reduces the production of waste materials and protects the environment. A Tenneco nominated third party provider can be used for returnable packaging management. (See: 6.3 Third party provided packaging)

4.1.2 One-Way Packaging

When application of returnable packaging is not possible or reasonable one –way packaging shall be selected. It is foreseen that this kind of packaging will be used for only one delivery.

Therefore, it is required that one-way packaging is:

- environmentally friendly disposable,
- preferably stackable,
- easy and safe access to the parts has to be ensured,
- able to provide protection against corrosion and all types of damages.

4.1.3 Packaging Unit

A Packaging unit is the smallest possible order quantity. It consists of either returnable packaging (e.g. KLT, steel box...) or one-way packaging.

4.1.4 Handling Unit

A handling unit consist of several packaging units bundled on one pallet (e.g. x KLT + Lid + Pallet). The way of packing a handling unit shall be specified in the packaging instruction. In case of bulk goods, a single container can also act as a handling unit. Tenneco distinguishes between two types of handling units.

4.1.4.1 Pallet

A normal pallet contains only one part number of production material.

4.1.4.2 Mixed Unit

A mixed Unit contains several Tenneco part numbers of production material on one pallet. (See also chapter: 5.4 Mixed Unit labeling)

4.2 Dimension and Weight

In general, Tenneco requires EUR pallet basic size (1200 mm x 800 mm) as standard basic size for complete Handling Units that are shipped on continental transport modes. For intercontinental transports (e.g. Sea freight) special basic sizes need to be chosen that ensure best transport utilization.

15 kg is the recommended limit for parts considered for a small container manageable by one person. For parts packed in larger containers that require material handling equipment, drop doors may be required. Drop door height shall be approximately 50% of the total wall height.

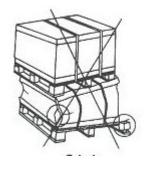
The complete load height per handling unit may not exceed 1 m unless otherwise agreed with the receiving Tenneco facility.

Steel Coils shall be secured during transport in such manner that no damage is done to the product. Tubes shall be packed in bundles and secured by min 3 straps. During transport span sets shall secure the load, the number of span sets required are to be specified by the receiving plant.

All maximal weight and dimension requirements for returnable packaging can be found in the Packaging Catalogue.

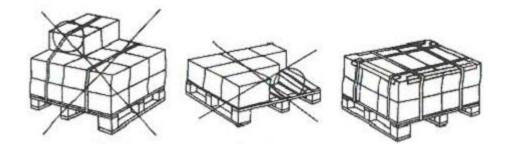
4.3 Stacking and Strapping Requirements

Supplier will guarantee the stability and stackability of the packaging and handling units. Incomplete layers shall be avoided. Edge protection and strapping shall be used if it is required by the security of the handling unit or fixed in the packaging instruction.





When using KLT, the total weight of 15 kg may not be exceeded. KLT shall be shipped only in complete layers. (If the order quantity is less then a layer each layer has to be filled with an empty KLT).



4.4 Packaging Shipping Documents

The packaging shipping documents provided by suppliers shall contain the type and quantity of packaging material and the Tenneco part numbers per container delivered to Tenneco. All packaging data and production material data shall be listed on the same delivery note. The Tenneco packaging number must be in the delivery notes. Separate delivery notes for packaging and for production material are prohibited. ASN (Advanced Shipping Notification) sent electronically , via EDI or the Tenneco SupplyWEB Platform, should also include the packaging information unless advise differently by the Tenneco plant the supplier ships to.

Some of the Tenneco plants (especially for inter-company shipments and aftermarket deliveries) use special packaging shipping documents (Packaging lists). If instructed to do so suppliers must follow these local requirements.

4.5 Import regulations for packaging containers made from solid wood - IPPC standard

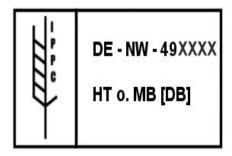
Many countries have put quarantine regulations in place to protect their native forests from the introduction of wood pests. In order to prevent the proliferation of differing import regulations, the International Plant Protection Convention (IPPC) Secretariat, part of the Food and Agriculture Organization (FAO) of the United Nations, has issued ISPM 15 (International Standards for Phytosanitary Measures) "Guidelines for Regulating Wood Packaging Material in International Trade".

The key features of IPSM 15:

 IPSM 15 applies only to solid wood, with derived timber products and solid wood thinner than 6 mm (according to the EU Harmonized System) being exempt.

- Treatment of the packaging by approved measures, which include heat treatment (HT) to a core temperature of 56°C for at least 30 minutes, for example by kiln drying (KD), provided that the above-stated specifications are achieved. Chemical pressure impregnation (CPI) is approved only if the required HT specifications are achieved, which is not generally the case. Another measure is fumigation with methyl bromide (MB) depending on concentration, duration and temperature.
- Permanent and legible marking of the packaging must be provided on two opposite sides of the package. The mark is composed of the ISO 3166 two letter country code (e.g. DE for Germany), the regional identifier (e.g. NW for North Rhine-Westphalia) and a registration number issued by the regional phytosanitary authority to the packaging container manufacturer, the packer or the consignor (unique number beginning with 49). The treatment method is denoted by the abbreviation HT for heat treatment or MB for fumigation with methyl bromide. The letters DB may also be included where debarking is required.

Example of IPPC



- IPPC symbol
- Country code to ISO 3166, e.g. DE for Germany
- Regional identifier, e.g. NW for North Rhine-Westphalia
- Registration number, unique number beginning with 49.
- Treatment method, e.g. HT (heat treatment), MB (methyl bromide), if applicable, DB (debarked)

In order to meet the requirements of the IPPC, the importing supplier must comply with the latest revision of the **ISPM 15**. Every packaging design for Tenneco shall be made in accordance with this directive.

4.6 Recycling and environmental requirements

Packaging shall be planned taking into account basic economic and ecological concerns. Environmental legislation concerning waste focuses on the following principles, which reflect ecological priorities:

Avoidance to be limited to the absolute minimum.

- Reduction of diversity. The supplier should use as few as possible different types of one-way packaging material in order to reduce the recycle handling.
- **Recycling** Environmental recycling must be possible for both returnable and one-way packaging.

The European Union is seeking to harmonize national measures concerning the management of packaging and packaging waste to provide a high level of environmental protection and ensure the functioning of the internal market.

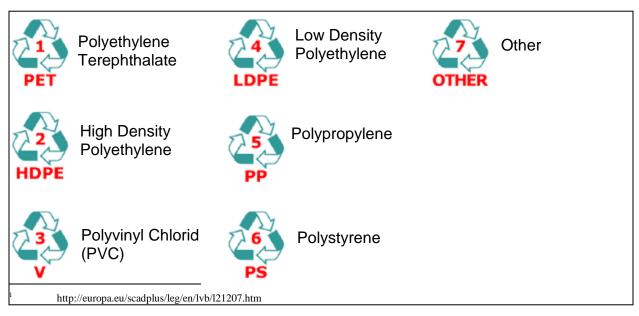
In order to meet the requirements of environmental protection, the supplier must comply with the latest revision of **European Communities Directive 94/62/EC**¹. Every packaging design for Tenneco shall be made in accordance with this directive. To avoid unnecessary environmental pollution, only environmentally compatible materials are permitted.

Environmental responsibility especially in the case of plastic packaging:

To facilitate the recycling of a product, its identification must be known. Therefore, all plastics (expendable & one-way) shall be marked with the material identification symbol. There are numerous types of plastics used for automotive packaging, which require a simple method of identification. Tenneco requires the SPI (Society of Plastics Industry) coding. The SPI code chart is shown below.

Existing Packaging without coding does not need to be coded afterwards. This rule is applicable for new packaging development only.

Plastics Identification codes devised by the Society of Plastics Industry (SPI):



5 Labelling Requirements

5.1 Label

The label serves for the identification of packaging units in the plant-internal material flow and on the route of transport between supplier - forwarding agent - goods receiver. Therefore, the supplier shall ensure that all packaging units are marked with a barcode label. In particular the supplier will guarantee that the information on the label matches with the content of the packaging unit.

To avoid misunderstandings, labels that are out of date shall be removed from the packaging units by the supplier before the delivery to Tenneco.

Tenneco Label requirements based on the ODETTE Transport Label guideline or VDA guideline 4902 can be found in Attachment 6.

Tenneco requires the following labels to be attached:

• Handling Unit Master Label:

Applied to each transportation pallet / handling unit.

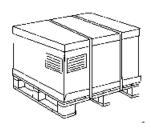
• Packaging Unit Label:

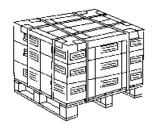
Applied to each Small-Part-Container (e.g. VDA KLT), to each small cardboard box or to each Packaging Unit. The Packaging Unit Label serves to identify the parts in the manufacturing process and/or in storage.

Tenneco recommends using paper of at least 130 – 150 g for the labeling of each handling unit, this is to avoid labels dropping off or disintegrating through humidity.

5.2 Position and Fixing of the Label

If the box is equipped with a Label holder the label shall fit into this pouch. If no label holder is available the label may be fastened with four adhesive dots at each corner in such a way that the dots do not cover up the bar code or any information on the label. The used adhesive dots shall be easily removed and shall leave no residues. Self-adhesive labels shall not be used for returnable packaging.





With standard containers (EUR size 1200 mm X 800 mm) the label is to be fastened to the sharp side on the top right.

5.3 Mixed Unit labeling

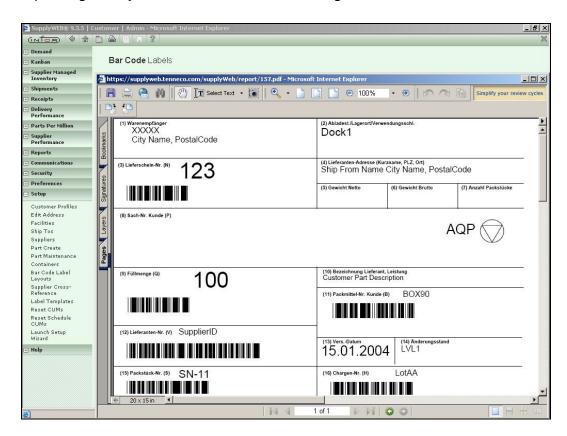
A mixed unit contains several part numbers within one pallet for a Tenneco location. The supplier shall ensure that packaging units contain preferably the same material number on one pallet. Rest batches can be packed on a mixed unit. Each box of such a mixed unit shall be marked with a separate ODETTE or VDA label. Additionally every mixed pallet shall be marked with a label "mixed pallet". This sheet shall have the size of at least 295 X 210 mm (DIN A4 sheet). The writing shall be in block letters.

5.4 Standardization of Label

Tenneco communicates with his supply base through a global internet tool for standardized replenishment processes – SupplyWEB®. It is possible to generate

labels and other shipping documents from this B2B platform. The following website:

https://supplyweb.tenneco.com/supplyWeb/account/login provides suppliers with a printing facility, out of which labels can be generated.



SupplyWEB Labels Set up process information can be found in **Attachment 7**.

For more information the suppliers can also contact their Tenneco plant contact.

6 Management of returnable packaging

The returnable packaging can be provided by four different parties:

• Tenneco provided (see: 6.1, 6.2)

• Supplier provided (see: 6.3)

• Third party provided (see: 6.4):

o Rental pool

Sell and buy system

Customer provided

6.1 Tenneco provided packaging

6.1.1 Pool Size calculation

6.1.1.1 Process

The calculation of the pool size represents a fundamental element to manage returnable packaging flows. Therefore, Tenneco will book all packaging movements into separate accounts for each supplier. For that reason, the starting balance per packaging type must be calculated consistently. The below mentioned formula is the Tenneco standard for calculating packaging pool sizes.

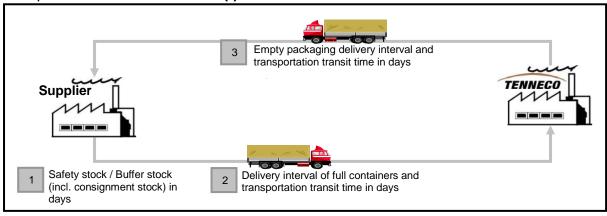
In line with the operational management process (see 6.1.2 Operational Management), the pool size calculation will enable the management of the pool of Tenneco owned packaging. The process of ordering, returnable pool size calculation and days-of-holding allowance shall be agreed and clearly documented on the inbound logistics and material protocol. If the pool size is not agreed between the supplier and Tenneco plant, Tenneco is allowed to set a size limit based on the experience made with this packaging flow.

6.1.1.2 Formula and Parameters

$$P = \frac{\frac{AyP}{wd} * t}{q}$$

- Pool size Number of Packaging Units needed to ensure sufficient box supply throughout the whole supply chain. It is the base quantity of the administration of the returnable packaging.
- **AyP** Average yearly production Has to be calculated for project lifetime and adjusted if the annual production underlies strong volatility.
- wd Working days In general, Tenneco calculates 240 working days per year. This may be adjusted if there are differences between different countries.
- **q** Parts per container Defined in the packaging instruction
- t Turnover time Number of days one container needs to circulate one loop between supplier and Tenneco. The turnover time consists of four elements shown in the graphic below and is calculated in working days.

Components of turnover time (t)



Example of a **pool size calculation** for containers and trays

Turnover time (t):	1	Safety stock/Buffer stock	10	days
	2	Delivery interval of full containers		
		and transportation transit time	7	days
	3	Empty packaging delivery interval		
		transportation transit time	5	days
		SUM	22	days
		AvP = Avg. Annual Prod. Volume =	87500	Pcs
		wd= Working Days per Year =	240	Days
		q = Capacity per Container =	70	Pcs/Container
Pool size (P):				
n Container = Requi	red Quanti	ty of Packaging in Pieces = (Ayp / wo	d)+t/q	
= 115				

6.1.2 Operational management

The process in this Section describes the operational process between Tenneco plants (being customers) and their external suppliers. The process is a pool based system, consisting of:

- Order process of Tenneco provided Packaging,
- Claim Management Process when production parts are delivered in packaging which does not correspond to this Packaging Manual or the relevant Packaging Instruction,
- Monthly Reconciliation of packaging accounts,
- Half-yearly reconciliation of the packaging inventory balance (stock take).

All operational issues shall be addressed directly to the respective Packaging Contact in the Tenneco plant.

The supplier is responsible to optimize the stock of Tenneco packaging in his plant to the lowest possible level.

6.1.2.1 Ordering Process

Process currently valid for **Standard Pool Boxes** (such as EUR Gitterbox, EUR **Pallet**, KLT) orders only.

- The supplier orders until at latest Wednesday 12 o'clock for the following week at the Tenneco Customer Plant. Tenneco decides which quality level of boxes will be delivered, for example, new or used boxes.
- The supplier has to use the given Returnable Packaging Ordering & Release Form (attachment 2) to communicate his demand to the Tenneco customer plant. If not otherwise agreed with the receiving Tenneco plant.
- Referring to the upfront agreed Pool Size (see 6.1.1 Pool Size Calculation)
 Tenneco provides the agreed amount of containers free of charge (Safety
 stock / Buffer stock (incl. consignment stock)), if not otherwise agreed in
 the contract. If the supplier exceeds this amount a rental & administration
 fee will be issued for the additional needs. If the supplier is not able to
 send the boxes back, a new one at market price will be charged.

6.1.2.2 Release Process

Process currently valid for **Standard Pool Boxes** (such as EUR Gitterbox, EUR **Pallet**, KLT) releases only.

- The supplier releases at the Tenneco Customer Plant.
- Minimum release quantity for Gitterbox is 16 (if not otherwise agreed)
- The supplier has to use the given Returnable Packaging Ordering & Release Form (attachment 2) to communicate his quantity to be released to the Tenneco customer plant

6.1.2.3 Packaging goods receipt claim management

At incoming goods inspection, Tenneco checks whether the shipment is in compliance with this packaging manual and the specified packaging instruction. Tenneco reserves the right to charge to the supplier all costs and losses arising from supplier's failure to comply with the procedures stated in this handbook, including, but not limited to repacking, waste disposal, repairing and administration cost. The supplier's performance rating may also be affected. A claim management is implemented for all European plants. Find a table with logistic nonconformity reasons and their cost in **Attachment 8**.

6.1.2.4 Packaging movements & monthly reconciliation

The Tenneco receiving plant books every packaging movement in a supplier nominated packaging account. These inventory balance shall be reconciled between the supplier and the Tenneco locations by the end of every month for the shipment made the previous month. In order to do so, the supplier should send, to each Tenneco facility they ship to, a monthly account statement including a list of all delivery note numbers shipped to the facility with their date and packaging quantities.

This report should be sent before the 10th of the month and follow the Excel format provide in Attachment 3. After two weeks any disputes from a supplier site will no longer be accepted. The supplier shall send the copy of each packaging delivery note as evidence for wrong movements.

6.1.2.5 Packaging inventory count

In addition to the monthly account reconciliation Tenneco requires an half-yearly check of physical inventory. Every six month, suppliers will be required to perform a packaging stock take on a specific weekend date and to report to Tenneco in a their written form their count by noon the next following working day.

Any deviations between the supplier's balance and the Tenneco accounts will be notified to both the suppliers and the Tenneco facilities they deliver to. The supplier must provide the necessary information for his accounts to be quickly reconciled so an agreement on the stock figures can be made in the following 4 weeks after the stock take. If the information are not received, or not received on a timely manner to allow the reconciliation to be made, the supplier will be charge for an administration fee in addition to the potential loss of boxes.

6.1.2.6 Packaging cleaning, maintenance and repairing

It is shipper's responsibility to deliver goods in intact and clean containers. The supplier has to check the quality of the boxes at delivery if there is nothing to complain. The supplier is in charge of repairing and maintenance for boxes where the damage is being caused by the supplier.

The supplier shall advice to Tenneco within two working days following receipt of damaged or dirty containers. Otherwise any costs for cleaning and maintenance of packaging carried by Tenneco will be charged to the supplier. **Therefore a supplier must check the quality of the empty boxes delivered immediately.**

If there is no complain within two working days, the supplier confirms that the boxes were not damaged at the inbound in the suppliers plant.

In the event that the cleaning of returnable packaging takes more than one day, the excess time will be added to the turnover time calculation.

6.2 Loop Size calculation

6.2.1 Process

The calculation of the loop size (for project specific packaging/ not pooled packaging) represents a fundamental element to manage returnable packaging flows. Therefore, Tenneco will book all packaging movements into separate accounts for each supplier. For that reason, the starting balance per packaging type must be calculated consistently. The below mentioned formula is the Tenneco standard for calculating packaging loop sizes.

In line with the operational management process (see 6.1.2 Operational Management), the loop size calculation will enable the management of the pool of Tenneco owned packaging. The process of ordering, returnable loop size calculation and days-of-holding allowance shall be agreed and clearly documented on the inbound logistics and material protocol.

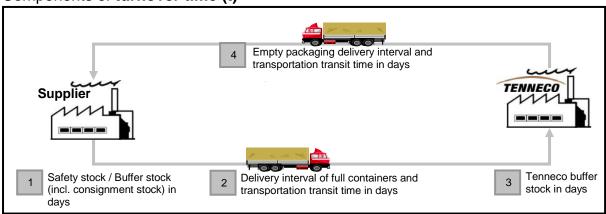
6.2.2 Formula and Parameters

$$L = \frac{\frac{AyP}{wd} * t}{q}$$

- Loop size Number of Packaging Units needed to ensure sufficient box supply throughout the whole supply chain. It is the base quantity of the administration of the returnable packaging.
- **AyP** Average yearly production Has to be calculated for project lifetime and adjusted if the annual production underlies strong volatility.
- wd Working days In general, Tenneco calculates 240 working days per year. This may be adjusted if there are differences between different countries.

- **q** Parts per container Defined in the packaging instruction
- t Turnover time Number of days one container needs to circulate one loop between supplier and Tenneco. The turnover time consists of four elements shown in the graphic below and is calculated in working days.

Components of turnover time (t)



Example of a loop size calculation for containers and trays

Turnover time (t):	1	Safety stock/Buffer stock	10	days		
	2	Delivery interval of full containers				
		and transportation transit time	7	days		
	3	Tenneco buffer stock	5	days		
	4	Empty packaging delivery interval				
		transportation transit time	5	days		
		SUM	27	days		
		AvP = Avg. Annual Prod. Volume =	87500	Pcs		
		wd= Working Days per Year =	240	Days		
		q = Capacity per Container =	70	Pcs/Container		
Pool size (P):	Pool size (P):					
n Container = Requi						
= 141						

6.3 Supplier provided packaging

Supplier-provided packaging is not preferred, but may be allowed in specific circumstances. The release for such packaging is up to Tenneco.

6.4 Third party provided packaging

Tenneco manages the returnable packaging through book-keeping and inventory balancing. Depending on the project, Tenneco reserves the right to nominate a third party or pool operator to manage the returnable packaging. This third party will be nominated separately. Contact details and process description of this third party will be announced to the involved parties through Tenneco Corporate Logistics as and when required.

Attachments

Attachment 1: Packaging Proposal Form

			Pack	aging Pro	posal Fo	rm		NECO te Logistics
Sup	pplier:				Commodity		Targeted Tenned	
SUPP	LIER RESPONSIBLE PERSON: ot:				Cub commodity		Related project:	
Phone	DR: Pm ^o :				Sub-commodity		\dashv	
e-mail	on': : if proposal; locument n'							
Date o	f proposal:		Late at Undate	P06_40_7.1	Revision	Date Approved	Revision date:	01 April 2007
			PACK	AGING PROPO	SAL CHECKLIST			
			. maja	Tenneco's propos	salor existing kaging		Dramacal Balow	Tenneco
1. Pa	ackaging/Part information		unit	Fac	kaging	Please Comple	te Proposal Below	Acceptance
	ackaging/Part information 1.1 Supplier							
	Part Description Tenneco Part Number		<u> </u>					
	Final Tenneco Plant Destinat	tion	<u> </u>					
Ļ	Annual Quantity							
	1.2 Part Weight Part Weight each		kg	T				
	1.3 Packaging weight, mate	erial, integrity	reg					
l	Packaging group							
l	Type / Name Tenneco Packaging Code		 	 				l l
l	Packaging Unit weight (empt	ty Box)	kg					
	Packaging Unit material		1400					
	Internal Dunnage weight Internal Dunnage material		kg	 				
	Internal Corrosion Protection	1	if required					
	Weight (empty Pallet)		kg					
	Pallet material Number of parts per Packagi	ring Unit	<u> </u>	 				
	Number of Handling Units pe	er Layer						
	Number of Packaging Units p	per Handling Unit	1					
	Complete Handling Unit weig How are Packaging Units see		kg	 				
	Is packaging assumed to be							
2. Pa	ackaging Volumes 2.1 Box							
	Length		mm	T				
	Width		mm					
	Height Volume		mm m³	_	0			
	2.2 Pallet		111-					
	Length		mm					
	Width Height		mm mm					
	Volume		m ³		0			
	2.3 Overall Handling Unit (s	see Fig.1)						
	Length Width		mm mm	 				
	Height		mm	<u> </u>				
l_	Volume		m ^g		0			
	2.4 Labeling see Requirements in: Suppli	ier Packacing Mai	nual					
	2.5 Supplier Shipping Loca		- Constant	-				
	Zip or Postal Code & City: Country:		<u> </u>					
	Figure 1: Packaging Unit &	Handling Unit dir	mensions			2.6 Foto of Pack	kaging Proposal:	
	Packaging Unit		Handling	<u>Unit</u>				
			- 22					
l		ASS L						
l	Height		A K	Height				
l	Width	4	1	TO A STATE OF	THE THE			
l	Length		7	A CONTRACTOR OF THE PROPERTY O	The state of the s			
l		1	1	Width	Langth			
	for additional	linfo concerning Ha	andling & P	ackaging Requireme	ents see: Supplier Pa	ackaging Manual	at www.tasupplier.co	m
	Supplier Subm	nittal Authorization:						
	Supplier Subm	Date:						
		Tenneco Approval: Date:	<u> </u>					
		Date.						

Attachment 2: Returnable Packaging Ordering & Release Form

RETURNABLE PACKAGING ORDERING & RELEASE FORM TENNECO Corporate Logistics					
Da	ate of order:	Actual week:		ering for Calendar Week:	
	(SUPPLIER Name) ENNECO Plant)		Supplier Code		
	Returnable Packaging Type	Reference of Packaging	Quantity	ORDER or RELEASE:	
1		N/A			
2		N/A			
3		N/A			
4		N/A			
5		N/A			
6		N/A			
7		N/A			
8		N/A			
9		N/A			
10		N/A			
11		N/A			
12		N/A			
13		N/A			
14		N/A			
15		N/A			
16		N/A			
17		N/A			
18		N/A			
19		N/A			
20		N/A			
21		N/A			
22		N/A			
23		N/A			
24		N/A			
25		N/A			
26		N/A			
27		N/A			
28		N/A			
29		N/A			
30		N/A			
	In case of any question concernir			efer to the Tenneco Supplier Packaging Manual.	

No. P06_40_7.4

Attachment 3: Returnable Packaging Reconciliation Form

								TENNECO	
			NABLE PACK ments + Stoc						
Date	co Plant of the reconciliation y stocktaking (Y/N)				Total pag Page num				
Perso Comp Fax N Telep				Perso cc: Fax N	on: Jumber: hone Numt	et Address:			
Vro	ng Movement								
NO.	Tenneco Packaging	Delivery Note Number:	Shipping Date:	Booking	Delivery	Differenc e	Ending balance/stoc	Comments:	
1									
2									
3		1							
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14			 						
15									
16									
Comp	oiled By:								
			Date		Signature				
		The supp	After this ti	ime horizo	n any comp	laining from	n supplier will NO	irm the stock within two weeks . OT be accepted any more. ery notes as evidence.	

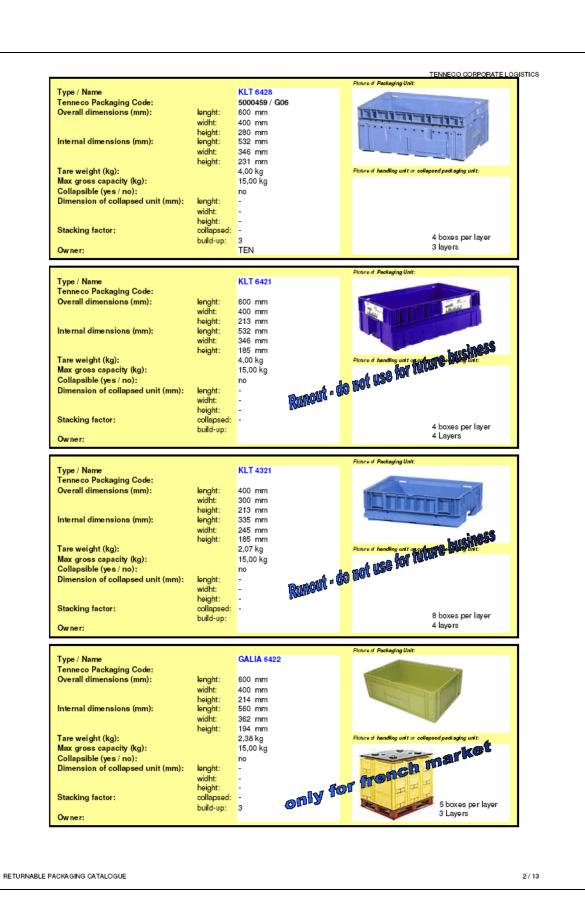
No. **P06_40_7.2** Sheet from 29.07.2014

Attachment 4: Returnable Packaging Catalogue Emission Control



TENNECO CORPORATE LOGISTICS Picture of Packaging Un Type / Name KLT 4314 SAP No. / Tenneco Packaging Code: 5000456 / G03 Overall dimensions (mm): lenght: 400 mm widht: 300 mm height: 147 mm Internal dimensions (mm): 334 mm lenght: widht: 247 mm height: 90 mm Tare weight (kg): 2,00 kg Picture of handling unit or collapsed packaging unit: Max gross capacity (kg): 15,00 kg Collapsible (yes / no): no Dimension of collapsed unit (mm): lenaht: height: Stacking factor: collapsed: build-up: 8 boxes per layer 6 layers Owner: TEN Picture of Packaging Uni KLT 4328 5000457 / G04 Type / Name Tenneco Packaging Code: 400 mm Overall dimensions (mm): lenght: widht: 300 mm height: 280 mm Internal dimensions (mm): lenght: 334 mm 347 mm widht: height: 233 mm Tare weight (kg): 3,00 kg Picture of handling unit or collapsed packaging unit: Max gross capacity (kg): 15,00 kg Collapsible (yes / no): no Dimension of collapsed unit (mm): lenght: widht: height: Stacking factor: collapsed: 8 boxes per layer build-up: 3 Owner: TEN 3 layers Picture of Packaging Unit KLT 6414 Type / Name Tenneco Packaging Code: 5000458 / G05 Overall dimensions (mm): lenght: 600 mm widht: 400 mm 147 mm height: lenght: Internal dimensions (mm): 532 mm widht: 346 mm height: 133 mm 4,00 kg 15,00 kg Tare weight (kg): Picture of handling unit or collapsed packaging unit: Max gross capacity (kg): Collapsible (yes / no): no Dimension of collapsed unit (mm): lenght: widht: height: Stacking factor: collapsed: 4 boxes per layer build-up: 6 layers Owner: TEN Type / Name Tenneco Packaging Code: KLT 6147 5000570 / A10 Overall dimensions (mm): lenght: 600 mm widht: 400 mm height: 147 mm Internal dimensions (mm): lenght: 532 mm 346 mm widht: height: 133 mm Tare weight (kg): Max gross capacity (kg): Collapsible (yes / no): Dimension of collapsed unit (mm): 2,00 kg Picture of handling unit or collapsed packaging unit. 15,00 kg no lenght: widht: height: Stacking factor: collapsed: 4 boxes per layer 6 layers build-up: TEN Owner:

RETURNABLE PACKAGING CATALOGUE 1/13



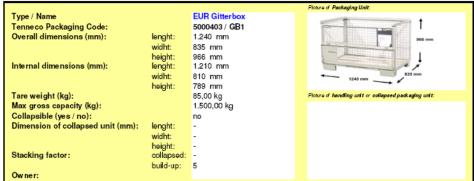
TENNECO CORPORATE LOGISTICS GALIA 6432 Type / Name Tenne co Packaging Code: Overall dimensions (mm): lenght: 600 mm 400 mm widht: 314 mm height: Internal dimensions (mm): lenght: 560 mm widht: 362 mm height: 294 mm only for french market 2,96 kg Tare weight (kg): Max gross capacity (kg): 15,00 kg Collapsible (yes / no): no Dimension of collapsed unit (mm): lenght: widht: height: collapsed: Stacking factor: 5 boxes per layer build-up: 2 2 Layers Owner: GALIA 4322 Type / Name Tenneco Packaging Code: Overall dimensions (mm): 400 mm lenght: 300 mm widht: height: 214 mm Internal dimensions (mm): lenght: 362 mm widht: 263 mm 194 mm height: only for french market Tare weight (kg): 1,44 kg Max gross capacity (kg): 15,00 kg



lenght: widht: height: collapsed:

Collapsible (yes / no): Dimension of collapsed unit (mm):

Stacking factor:



RETURNABLE PACKAGING CATALOGUE 3 / 13

Type / Name EUR Gitterbox collapsible Tenneco Packaging Code: 5000387 / AR1 Overall dimensions (mm): lenght: 1.240 mm widht: 835 mm height: lenght: 966 mm Internal dimensions (mm): 1.210 mm 810 mm height: 789 mm Tare weight (kg):

Tare weight (kg): 85,00 kg
Max gross capacity (kg): 1.500,00 kg
Collapsible (yes / no): yes
Dimension of collapsed unit (mm): lenght: 1.240 mm
widht: 835 mm

Stacking factor: height: 300 mm collapsed: build-up: 5

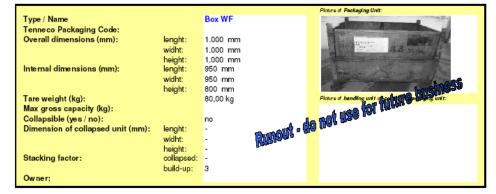
Owner: TEN Arendal



Picture of handling unit or collapsed packaging unit

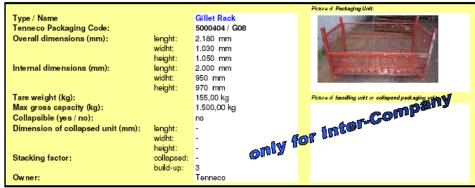
EUR Gitterbox half 5000461 / GB2 Tenneco Packaging Code: Overall dimensions (mm): lenght: 1.240 mm widht: 835 mm Fichre d handling with or company
only for interior 500 mm height: Internal dimensions (mm): 1.210 mm lenght: 810 mm height: 320 mm Tare weight (kg): 52,00 kg Max gross capacity (kg): 700,00 kg Collapsible (yes / no): no Dimension of collapsed unit (mm): lenght: widht: height: Stacking factor: collapsed: build-up:

EUR Gitterbox quarter Tenneco Packaging Code: Overall dimensions (mm): lenght: 1.240 mm 835 mm 235 mm widht: heiaht: Internal dimensions (mm): 1.210 mm lenght: Runout do not use for future business 810 mm height: 225 mm only for inter company Tare weight (kg): 43,50 kg Max gross capacity (kg): 700,00 kg Collapsible (yes / no): no Dimension of collapsed unit (mm): lenght: widht: height: Stacking factor: collapsed: build-up: Owner:



RETURNABLE PACKAGING CATALOGUE 4/13

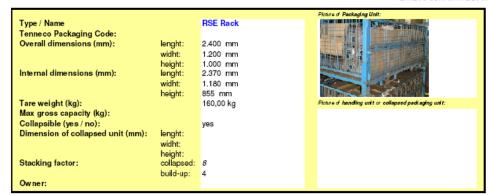


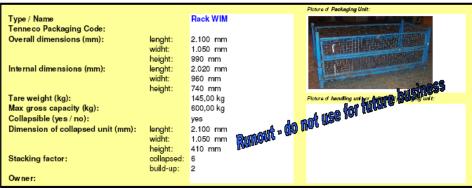






RETURNABLE PACKAGING CATALOGUE 5/13





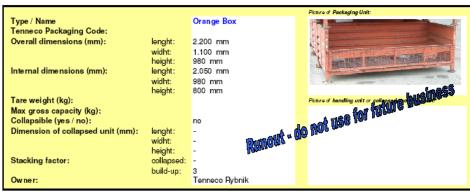




RETURNABLE PACKAGING CATALOGUE 6 / 13









RETURNABLE PACKAGING CATALOGUE 7/13









RETURNABLE PACKAGING CATALOGUE 8/13



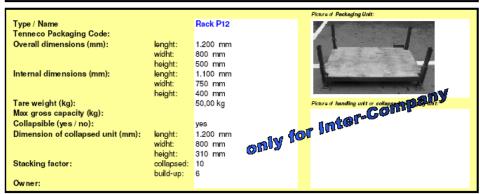


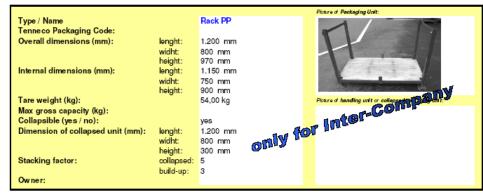




RETURNABLE PACKAGING CATALOGUE 9/13

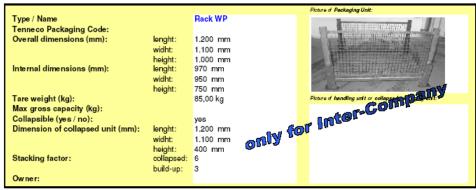








RETURNABLE PACKAGING CATALOGUE 10 / 13









RETURNABLE PACKAGING CATALOGUE 11/13











RETURNABLE PACKAGING CATALOGUE 12/13

TENNECO CORPORATE LOGISTICS SPC0150 Type / Name Tenneco Packaging Code: Overall dimensions (mm): lenght: widht: 1.110 mm 920 mm 1.030 mm 1.090 mm height: lenght: only for russian Internal dimensions (mm): 880 mm 900 mm 77,50 kg widht: height: Tare weight (kg): Max gross capacity (kg): Collapsible (yes / no): Dimension of collapsed unit (mm): no lenght: widht: height: collapsed: build-up: Stacking factor: 4 Tenneco Togliatti

RETURNABLE PACKAGING CATALOGUE 13/13

Data sheet European sea freight standard packaging





Export pallete		Stack	cability
Outer dim.(mm)	1140x955x140		
Weight/ kg	15,00	Cross weight is u	p to 15 Kg per carto
Guidelines	IPPC Standard		
Export carton small			per layer
Outer dim.(mm)	470x280x280	3 laye	rs high
Inner dim.(mm)	460x270x270		
Weight/ kg	0,60		<u> </u>
Fefco-Code	711		
Quality /Thickness	EB-Strongness		
Material	Doublewall	1	
		-	
Loading unit	40 feet container:	48 units	
Loading unit	40 feet container: 20 feet container:	48 units 24 units	
Loading unit	40 feet container: 20 feet container:	48 units 24 units	1
lf no other specific pa	20 feet container: ackaging was agr	24 units eed you have	to use our
lf no other specific pa	20 feet container:	24 units eed you have	to use our
lf no other specific pa	20 feet container: ackaging was agr	24 units eed you have	to use our
lf no other specific pa	20 feet container: ackaging was agre ard sea freight pa	24 units eed you have	to use our
lf no other specific pa	20 feet container: ackaging was agre ard sea freight pa	24 units eed you have	to use our
lf no other specific pa	20 feet container: ackaging was agre ard sea freight pa	24 units eed you have	to use our
lf no other specific pa	20 feet container: ackaging was agre ard sea freight pa	24 units eed you have	to use our
lf no other specific pa	20 feet container: ackaging was agreard sea freight pa pecification:	24 units Leed you have ackaging	
If no other specific pa stand Quality and packaging s	20 feet container: ackaging was agreard sea freight pa pecification:	24 units Leed you have ackaging	
If no other specific pa stand Quality and packaging s	20 feet container: ackaging was agreard sea freight pa pecification:	24 units Leed you have ackaging	
If no other specific pa stand Quality and packaging s	20 feet container: ackaging was agreard sea freight pa pecification:	24 units Leed you have ackaging	rith a VCI foil
If no other specific pa stand Quality and packaging s To protect the parts against c	20 feet container: ackaging was agreard sea freight pa	24 units Leed you have ackaging	rith a VCI foil Dim.:
If no other specific pa stand Quality and packaging s To protect the parts against c	20 feet container: ackaging was agreard sea freight part pecification: orrosion you have to with	24 units Leed you have ackaging	Dim.:
If no other specific pa stand Quality and packaging s To protect the parts against c	20 feet container: ackaging was agreard sea freight part pecification: orrosion you have to with	24 units Leed you have ackaging	rith a VCI foil Dim.:

Data sheet European sea freight standard packaging





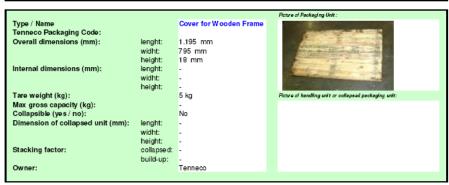
Export pallete		Stackability
Outer dim.(mm)	1140x955x140	
Veight/ kg	15,00	max. weight is up to 500 Kg
Guidelines	IPPC Standard	
		Drawing on each side of the carton
Export carton		
Outer dim.(mm)	1125x955x960	
Inner dim.(mm)	1095x925x910	A .
Veight/ kg	12,80	# 100 ##
Fefco-Code	0201 Palb.	
Quality /Thickness	292 BAL	H
kN/m)	16,3	
Burst ratio (in kPa)	3180	
Grammage (in g/m²)	1565	
Loading unit	40 feet container:	48 cartons
-	20 feet container:	24 cartons
If no other specific pa	ckaging was agro ord sea freight pa	_
-	rd sea freight pa	_
Quality and packaging : To protect the parts against o	specification:	_
Standa Quality and packaging	specification: corrosion you have to	nckaging
Quality and packaging : To protect the parts against of	specification: corrosion you have to	Dim.:
Quality and packaging : To protect the parts against of the company protect the parts a carton insert between the later than the company in	specification: corrosion you have to	o line the carton with a VCI foil
Quality and packaging and packaging and packaging and packaging and packaging are protect the parts a carton insert between the later and packaging are packaging and packaging and packaging and packaging are packaging and packaging are packaging and packaging and packaging and packaging are packaging and packaging and packaging and packaging and packaging are packaging and packaging and packaging and packaging are packaging are packaging and packaging are packaging and packaging are packaging are packaging and packaging are pack	specification: corrosion you have to	Dim.:
Quality and packaging s To protect the parts against of the second packaging s If neccesary protect the parts a carton insert between the last second packaging second packagi	specification: corrosion you have to	Dim.:
Quality and packaging s To protect the parts against of the second packaging s If neccesary protect the parts a carton insert between the last second packaging second packagi	specification: corrosion you have to	Dim.: 1550×1230×1200 m. 100 p.

Attachment 5: Returnable Packaging Catalogue Ride Control







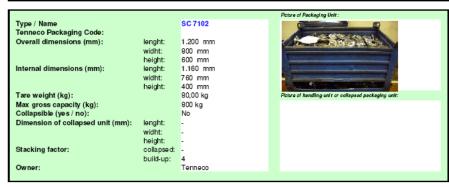


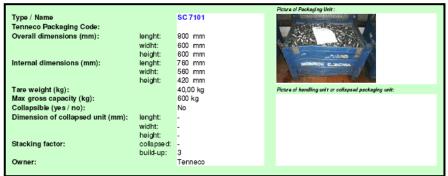


RETURNABLE PACKAGING CATALOGUE - RC 1/2









RETURNABLE PACKAGING CATALOGUE - RC 2/2

Data sheet European sea freight standard packaging





Export pallete		Stack	ability
Outer dim.(mm)	1140x955x140		
Weight/ kg	15,00	Cross weight is up	to 15 Kg per carto
Guidelines	IPPC Standard		
Export carton small		8 carton	per layer
Outer dim.(mm)	470×280×280	3 layer	s high
Inner dim.(mm)	460×270×270		
Weight/ kg	0,60		
Fefco-Code	711		
Quality /Thickness	EB-Strongness		
Material	Doublewall	1	1
			T. ST.
Loading unit	40 feet container:	48 units	
Loading unit	40 feet container: 20 feet container:	48 units 24 units	
Loading unit		48 units 24 units	
	20 feet container:	24 units	to use our
lf no other specific pa	20 feet container:	24 units	to use our
If no other specific pa	20 feet container:	24 units eed you have	to use our
If no other specific pa	20 feet container: ckaging was agre	24 units eed you have	to use our
If no other specific pa	20 feet container: ckaging was agre	24 units eed you have	to use our
lf no other specific pac standa	20 feet container: ckaging was agre rd sea freight pa	24 units eed you have	to use our
If no other specific pa	20 feet container: ckaging was agre rd sea freight pa	24 units eed you have	to use our
lf no other specific pac standa	20 feet container: ckaging was agre rd sea freight pa	24 units eed you have	to use our
If no other specific pac standa Quality and packaging sp	20 feet container: ckaging was agre rd sea freight pa ecification:	24 units eed you have ackaging	
lf no other specific pac standa	20 feet container: ckaging was agre rd sea freight pa ecification:	24 units eed you have ackaging	
If no other specific pac standa Quality and packaging sp	20 feet container: ckaging was agre rd sea freight pa ecification:	24 units eed you have ackaging	
If no other specific pac standa Quality and packaging sp	20 feet container: ckaging was agre rd sea freight pa ecification:	24 units eed you have ackaging	
If no other specific pac standa Quality and packaging sp	20 feet container: ckaging was agre rd sea freight pa ecification:	24 units eed you have ackaging	
If no other specific pac standa Quality and packaging sp To protect the parts against co	20 feet container: ckaging was agreed rd sea freight pareceification:	24 units eed you have ackaging	th a VCI foil Dim.:
If no other specific pac standa Quality and packaging sp	20 feet container: ckaging was agreed and sea freight pareceification: crosion you have to light	24 units eed you have ackaging	th a VCI foil
If no other specific pac standa Quality and packaging sp To protect the parts against co	20 feet container: ckaging was agreed and sea freight pareceification: crosion you have to light	24 units eed you have ackaging	th a VCI foil Dim.: 600x350x600

Data sheet European sea freight standard packaging





		Caralia Lilla
Export pallete	444	Stackability
Outer dim.(mm)	1140x955x140	
Veight/ kg	15,00	max. weight is up to 500 Kg
Guidelines	IPPC Standard	
_		Drawing on each side of the carton
Export carton		
Outer dim.(mm)	1125x955x960	
Inner dim.(mm)	1095x925x910	7 1 W
Veight∤ kg	12,80	1 2 2
Fefco-Code	0201 Palb.	
Quality /Thickness	292 BAL	4
kN/m)	16,3	
Burst ratio (in kP		
Grammage (in g/m	") 1565	M
Loading unit	40 feet container:	48 cartons
_	20 feet container:	24 cartons
Quality and packag	ing specification:	
To protect the parts aga	inst corrosion you have t	o line the carton with a YCI foil
If neccesary protect the a carton insert between the second secon		Dim.: 1550x1230x1\$00 m. 100 p.
For the carton protection	on you must strapping the	carton 2 times with a plastic ban
A.Hanz,Corp.Logistics		

Attachment 6: Tenneco Transport Label requirements

TRANSPORT LABEL DATA DESCRIPTION

Transport Labels are made of 2 sections: Shipping and Part identification section.

A- Shipping section

The shipping section is mandatory on all shipping units.

ODETTE

RECEIVER Tredegar Tredegar NP22 3AA UNITED KINGDOM		DOCK/GATE		
ADVICE NOTE No (N)	266	SUPPLIER ADDR Bovenden GERMANY		
		10,45	GROSS WEIGHT (KG) 50,45	NO OF BOXES

VDA

(1) Warenemptänger Edenkoben 67480 Edenkoben GERMANY	(2) Abladest/Lagerort/Verwe	ndungsschl.	
(3) Lieferschein-Nr. (N) 844	(4) Lieferanten-Adresse (Kur. AK Steel BV I	_{zname, PLZ, Ort)} Holland Ooster	hout
	(5) Gewicht Netto 99,4	(6) Gewicht Brutto 107,4	(7) Anzahl Packstücke 1

> Receiver Area

It is the Destination Name and address as designated by Tenneco Use Human readable (HR) characters only.

Dock and Gate

Final destination point: Name and place to which the goods are to be finally delivered. As indicated by Tenneco – if no specific indication, leave blank. Use HR chars only.

Document Number

This information is mandatory for all shipment made to Tenneco: it must be the Delivery Note / Advance shipping notification number.

This is the document number appearing on your shipping document – this number is also to be used when providing Tenneco with electronic ASN via EDI (EDIFACT DESADV) or WEB EDI (SupplyWEB). This reference must be UNIQUE.

HR chars are printed ABOVE the bar code.

Supplier Address

Name and shipping address of supplier, country of origin as designated by the supplier.

Use HR chars only.

Net Weight

Weight of the goods in (kg) or (lb) EXCLUDING transport packaging. IF VDA is used, only KG is allowed- the Unit of measurement is not printed. IF ODETTE is used, the unit of measurement must be printed in the title of the field in brackets.

Ex: Net WT (KG)

> Gross Weight

Weight of goods in (kg) or (lb) INCLUDING transport . Same rules than for the Net Weight.

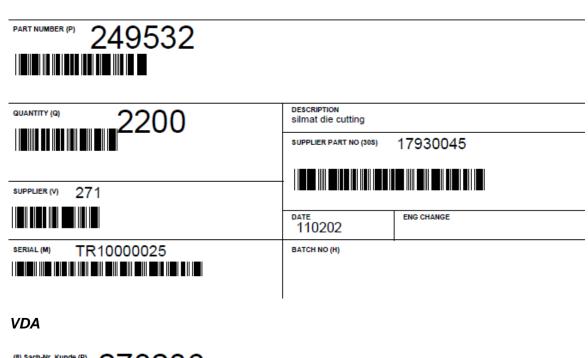
Number of Boxes

Number of boxes/packaging on the transport unit.

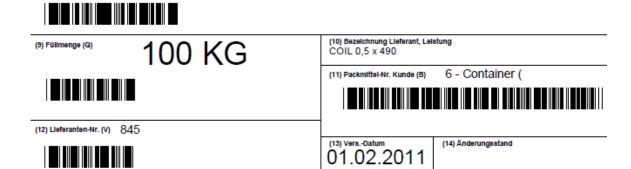
B- Part Identification section

The part identification section is made of 2 areas

ODETTE







BAR CODE AREA

Is Mandatory except for mixed load Label where part number and quantity are not used.

ALL FIELDS ARE TO BE BAR CODED.

> Part Number

Part number as designated by Tenneco for the product in the package. HR char. must be printed ABOVE the bar code.

Quantity

Quantity in the package.

HR chars must be printed ABOVE the bar code.

Caution: when unit of measure equal PC, no notation is required. If UOM is different from PC, it must be noted in HR form ONLY (ex: kg, pairs, meters...) When used, the UOM must be directly to the right of the HR. quantity. UOM must NOT be bar coded.

> Supplier

Supplier Number AT Tenneco.

HR chars must be printed ABOVE the bar code.

Serial Number

Serial number must be unique: it is assigned by the supplier who must avoid repeating serial number <u>within at least two years</u>.

HR chars must be printed ABOVE the bar code.

SPECIAL DATA AREA

Description

Mandatory plain language description of article or product as designated by Tenneco.

> Logistic reference

ODETTE:

On Tenneco facility request, specify the Tenneco order number (Purchase order /scheduling agreement number) If not specified, the standard supplier reference for the part is to be used.

VDA:

The PACKAGING reference number as specified by Tenneco.

HR char. must be printed ABOVE the bar code.

Date

Date of dispatch. Format YYMMDD.

Engineering change

Tenneco to specify if engineering changes agreed with supplier is to be printed here. Otherwise, leave blank. Use HR chars only.

Batch Number

Tenneco to specify if engineering changes agreed with supplier is to be printed here. Otherwise, leave blank
Bar code can be used but the use HR chars only is accepted.

> Indicator-Optional

Where bar code length permits, area may be used for quality assured 'AQP' sign or VSP symbol (to be defined by buyer or according to national regulation)

Mark may be printed or applied as stickers.

RULES SUMMARY

Tenneco requires the use of Bar coded labels for all inbound materials identifying part number/quantity etc...on all packaging unit. Supplier needs to understand this is NOT optional.

> Fields

The use of non-mandatory field/data items within the shipping section and special data area is to be agreed between Tenneco, the supplier and buyer.

No alternative data other than the one specified are permitted

Where data are not used they must be left BLANK

Non significant zero or blank must be suppressed when bar code are printed.

> Printing

Bar codes are left justified.

Exception when carried on holder, they can be centralized to provide the minimum quiet zone essential to successful scanning (assuming the number of characters is less than the maximum specified)

> Paper

The label paper must be white with black printing with a minimum print contrast 75 (PCS=75).

It can be printed on a A4.

The label must be durable enough to ensure readability at its destination: it is recommended that the label paper is 160-170g/m2 and weather resistant

Bar codes

They must be of the 3-of-9 (code 39) type.

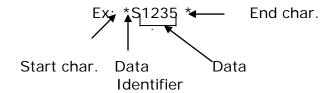
QUALITY INSURANCE REQUIREMENTS

It is the responsibility of the supplier to provide Bar coded labels that meet specifications.

DATA Identifier

Format of each element of a bar code is:

Starter character + Data Identifier + Data + End Character



Available Data Identifier:

P = Part number

Q = Quantity

V = Supplier

S/M/G = Unique Serial Number (letter depends on Label type-Detail (S),

Master (M) or Mixed (G))

K = Buyer Order number

B = Packaging reference number

H = Batch number

N = Advice note number

30S = Supplier part reference number

LABELS EXAMPLE

ODETTE STANDARD LABEL

RECEIVER Tredegar Tredegar NP22 3AA	DOCK/GATE		
UNITED KINGDOM ADVICE NOTE No (N) 269	SUPPLIER ADDR Bovenden		
	GERMANY NET WEIGHT (KG)	GROSS WEIGHT (KG)	NO OF BOXES
	10,45	50,45	1
249532			
QUANTITY (Q) 550	DESCRIPTION silmat die cutting		
	ORDER NO (K)	55000195	62
SUPPLIER (V) 271			III
	DATE 110202	ENG CHANGE	
serial (s) TR10000021	BATCH NO (H)		
ODETTE MASTER LABEL			
ODETTE MASTER LABEL RECEIVER Tredegar Tredegar NP22 3AA UNITED KINGDOM	DOCKIGATE		
RECEIVER Tredegar Tredegar NP22 3AA UNITED KINGDOM ADVICE NOTE NO (N) 269	DOCK/GATE SUPPLIER ADDR Bovenden		
RECEIVER Tredegar Tredegar NP22 3AA UNITED KINGDOM	DOCK/GATE SUPPLIER ADDR	GROSS WEIGHT (222,8	KG) NO OF BOXES 4
RECEIVER Tredegar Tredegar NP22 3AA UNITED KINGDOM ADVICE NOTE NO (N) 269	SUPPLIER ADDR BOVENDEN GERMANY NET WEIGHT (KG)	GROSS WEIGHT (
RECEIVER Tredegar Tredegar NP22 3AA UNITED KINGDOM ADVICE NOTE NO (N) 269 PART NUMBER (P) 249532	SUPPLIER ADDR BOVENDEN GERMANY NET WEIGHT (KG)	222,8	
RECEIVER Tredegar Tredegar NP22 3AA UNITED KINGDOM ADVICE NOTE No (N) 269 PART NUMBER (P) 249532	SUPPLIER ADDR BOVENDEN BOVENDEN GERMANY NET WEIGHT (KG) 41,8	222,8 ing 179300	45
Tredegar Tredegar Tredegar NP22 3AA UNITED KINGDOM ADVICE NOTE NO (N) 269 PART NUMBER (P) 249532	SUPPLIER ADDR BOVENDEN BOVENDEN GERMANY NET WEIGHT (KG) 41,8	222,8 ing	45
RECEIVER Tredegar Tredegar NP22 3AA UNITED KINGDOM ADVICE NOTE NO (N) 269 PART NUMBER (P) 249532 QUANTITY (Q) 2200	SUPPLIER ADDR BOVENDEN BOVENDEN GERMANY NET WEIGHT (KG) 41,8	222,8 ing 179300	45

VDA

(1) Warenempfänger Edenkoben 67480 Edenkoben GERMANY	(2) Abladest/Lagerort/Verwendungsschl.		
(3) Lieferschein-Nr. (N) 844	(4) Lieferanten-Adresse (Kur. AK Steel BV I	zname, PLZ, Ort) Holland Ooster	hout
	(5) Gewicht Netto 99,4	(6) Gewicht Brutto 107,4	(7) Anzahl Packstücke 1

(8) Sach-Nr. Kunda (P) 273206



(9) Füllmenge (Q)	100 KG	(10) Bezeichnung Lieferant, Leistung COIL 0,5 x 490
		(11) Packmittel-Nr. Kunde (B) 6 - Container (
(12) Lieferanten-Nr. (V)	845	480 Ven Debe
		01.02.2011 (14) Anderungsstand

(15) Packetück-Nr. (\$) EDE0000205

(16) Chargen-Nr. (H)

Warenanhänger VDA4902 Version 4

Attachment 7: SupplyWEB Labelling process

SET UP PROCESS

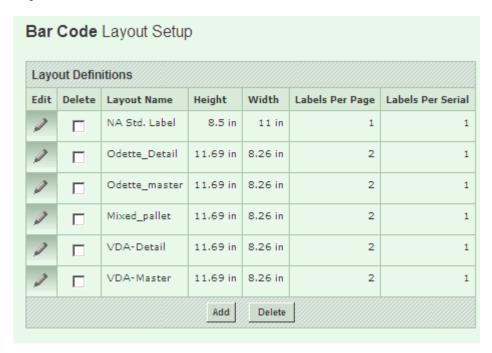
SupplyWEB – Packaging and Labelling	Person	Check
SET UP Process	Responsible	
Supplier selected is informed of his nomination to start Labelling in SupplyWEB OR	EU Logistics/NA Plant Materials/Supplier	
Supplier interested by using SupplyWEB Labels gets in contact with Tenneco to request approval for set up.		
On Approval, review and agree each part packaging qty and packaging type. Inform supplier of the Label type (Detail/Master/Mix) and template (VDA, VDA-PO, ODETTE, ODETTE-PO, X12) required.	EU Logistics/NA Plant Materials/Supplier	
Send Supplier's list of part and packaging qty including container description to Corp. Logistic group for Container and Packaging Template assignment.	EU Logistics/NA Plant Materials	
Confirmation from Corp. that packaging Template and part assignment is done	Corp.Logistics	
Provide Supplier Training Manual to Supplier	EU Logistics/NA Plant Materials	
Supplier to create Bar code Layout set up	Supplier	
Supplier to assign Template to Facility	Supplier	
On request, provide ASN with packaging creation training to supplier	Sweb Admin	
Agree on Go Live date	EU LSCM /NA Plant Materials/Supplier	
Send Label Template requirement (Odette/VDA/Odette-PO) + Supplier Name and Container characteristics requirement (Detail, Both, Serial, Mixed container) to the SupplyWEB Admin group at least 2 days before Go Live date	EU Logistics/NA Plant Materials	
CUSTOMER PROFILE SET UP	Sweb Admin	
LABEL TEMPLATE ASSIGNEMENT	Sweb Admin	
SERIAL Number PREFIX SET UP if new facility Go Live	Sweb Admin	
Confirmation received from Sweb Admin that changes are made	Sweb Admin	
GO LIVE	EU Logistics/NA Plant Materials/Supplier	

SUPPLIER SET UP

BAR CODE LAYOUT SET UP -SUPPLIER SIDE

Setup→Bar Code Label Layout

On Tenneco request, you may need to define all below listed Layout:

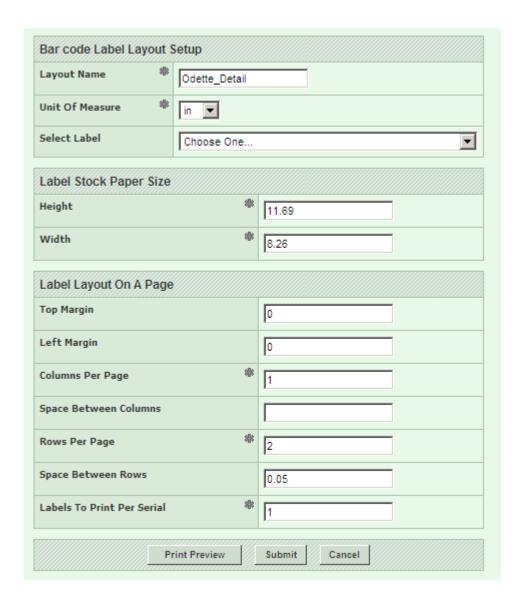


You defined here the size of the label paper you are printed to for each type of Labels.

The below definition enable two labels to be printed on a standard A4.

To create a new layout click 'Add' and fill in the requested information.

You can preview the resulted label by selecting a label under 'Select Label' and Click the 'Print Preview' button.



LABEL TEMPLATE ASSIGNMENT

Set up → Label Templates

Each Tenneco site you ship to will let you know the Label Template they do want to receive- the below are available for use:

ODETTE-STANDARD

VDA-STANDARD

VDA-KLT

GENERIC-X12

And

ODETTE-STANDARD-PO: allows to have the PO number printed instead of the supplier part number reference

VDA-STANDARD-PO: allows to have the PO number printed instead of the packaging reference number.

They will also specify the Label type, they do wish to receive: they can be up to 3:

- Master
- Detail
- ➤ Mix

A Label template and Label layout is to be assigned to each Label type.

To set them up, Click 'ADD': select the facility, Label Template and layout for each of the requested Label type:



Update to SAVE the settings.

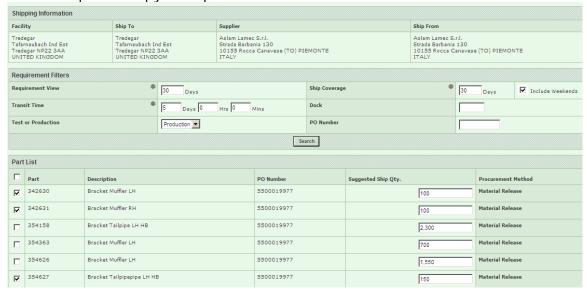
SUPPLIER HOW TO

A- HOW TO CREATE ASN WITH PACKAGING INFORMATION

Once your set up is done, you can create an ASN.

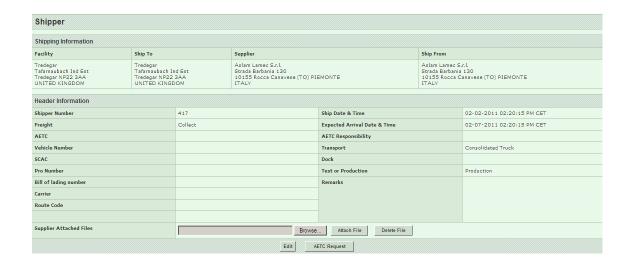
As Normal, connect and go to Shipment --> Create Shipper.

Select the part and qty to ship.



Create Shipper

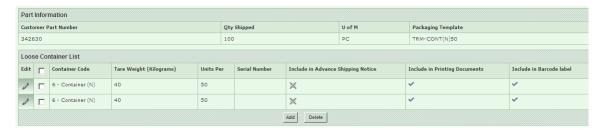
The Header remains the same:



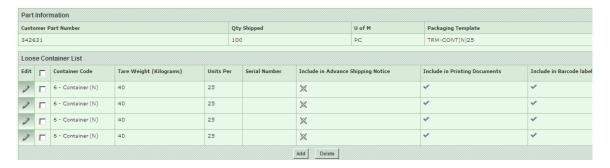
The Template appears at Line item level and you can check the packaging assignment by clicking the 'Container' button.



Part 342630: 2 DETAILS of 50



Part 342631: 4 DETAILS of 25



Part 354627: 2 DETAILS of 75



If you do change the Packaging Template: the system asks if you do want to Recalculate the container.



Press YES and check the containers are correct.

If you select 'None' as the packaging Template: then you do need to enter everything manually. A new template will be saved on the supplier side. If it is a one time, you can leave it like this.

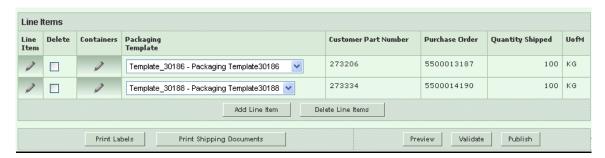
If this packaging type and quantity is to be used on a regular basis, contact Tenneco and let them know you need a new packaging template to be defined for the specified part.

When generating the Shipping document, the packaging appears on the document:

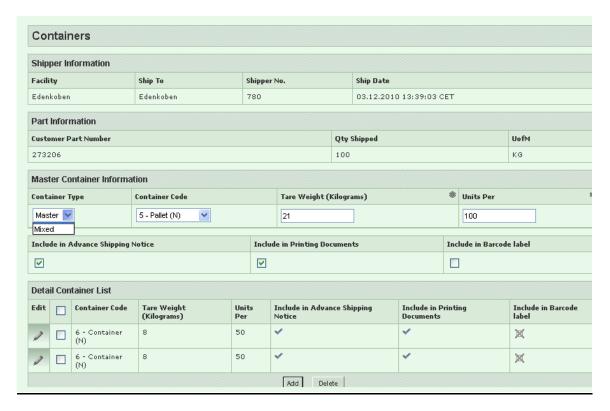
27 Pos.	28 Material + Tell-Nr. Customer Part-No. No de plèce du destinataire	29 Bezeichnung der Lieferung / Leistung/Delivery description / Designation des marchandiese 21 Verpackungseinzeiheiten Packing details and Tag-No Ddétail de 1 emballage et No des etiquettes	30 Menge Quantity Quantité	31 Einh. Unit Unité	40 Empfäng Custome Reserv. (Menge(lst) Quantity Quantité	er Remark au client	ke 8 Vermerke Remarks Remarque
1	342631	Bracket Muffler RH Best/ Anford/AbschlNr/Order Num : 5500019977 Änderungsstand/Engineering Level: Verpackingsart/Package Type Non return. Cont. Lot / Batch Number(Line Item) :	100	PC			
2	354627	Bracket Tailpipepipe LH HB Best/ Anford/AbschlNr/Order Num : 5500019977 Änderungsstand/Engineering Level: Verpackingsart/Package Type Non return. Cont. 2 Lot / Batch Number(Line Item) :	150	PC			
3	342630	Bracket Muffler LH Best/ Anford/AbschlNr/Order Num : 5500019977 Änderungsstand/Engineering Level: Verpackingsart/Package Type Non return. Cont. 2 Lot / Batch Number(Line Item) :	100	PC			

3- HOW TO CREATE ASN WITH MIXED CONTAINER INFORMATION

Creation is the same until you reach the Create shipper screen:



Click on Containers for the first part and Edit the Master



Select MIXED as container type

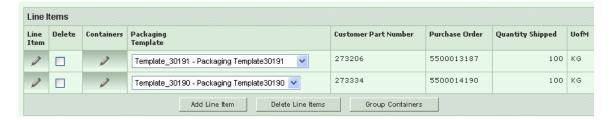
SAVE and RETURN to the Create Shipper screen.

Click on the second part 'Containers' definition and apply the same process than for the first part.

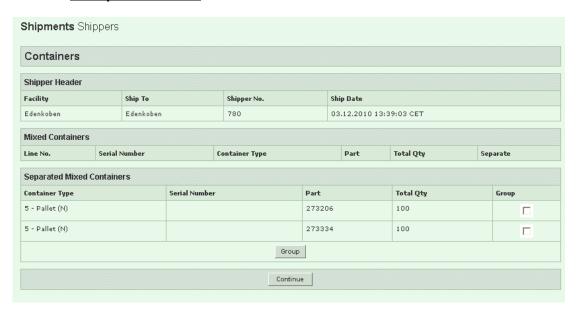
CAUTION: It will only work if the container types are the same for both parts.

Return to the Create Shipper screen once done.

The below screen appears: **GROUP CONTAINERS** is now available.



Click on **Group Containers**



Select the 2 containers and Click GROUP.

!!If you did not make sure the containers have both the same container type, you will receive an error message when trying to group them.



The MIXED Container is created

3 -HOW TO CREATE ASN WITH PACKAGING INFORMATION and SERIAL NUMBER

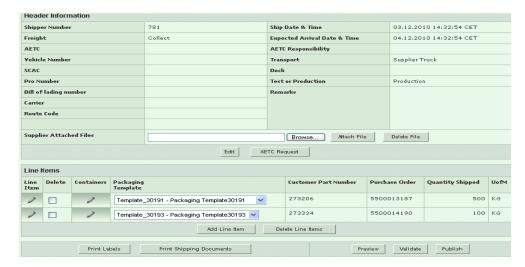
The ASN creation process is the same if you do create an ASN with Packaging only OR with packaging and serial numbers.

The Serial numbers are automatically generated at the time you print the labels.

The supplier must print (or generate) the Labels before Publishing the ASN.

CREATE AN ASN:

Part 273206 is packed in 10 containers of 50 parts and Part 273334 is packed in 10 containers of 10 parts.



When you do click on 'print Labels': you must get a label for each detail container. If master containers are used, you will also get a label for each of them.

CAUTION: If you validate your ASN before printing the Labels: you will receive an error message that the serial number are missing!! Once other error messages are solved, print the labels and then validate.

Example of detail container ODETTE-PO Label:

RECEIVER Tredegar Tredegar NP22 3AA UNITED KINGDOM	DOCK/GATE				
ADVICE NOTE No (N) 417	SUPPLIER ADDR ROCCA CANAVESE (TO) PIEMONTE ITALY				
	лет weight (ка) 5,9091	45,9	9091	NO OF BOXES	_
342631		•		•	
QUANTITY (Q) 25	DESCRIPTION				
	ORDER NO (K)	550	0019977	7	
SUPPLIER (v) 358				l	
	DATE 110202	ENG C	HANGE		
SERIAL (8) TR10000045	BATCH NO (H)				
Example of a master ODETTE LABEL	 - 				
RECEIVER Tredegar Tredegar NP22 3AA	DOCK/GATE				
UNITED KINGDOM					
		SUPPLIER ADDR Bovenden GERMANY			
209	Bovender	1			
269	Bovender	n ANY	9ROSS WER 222,8		NO OF BOXES
PART NUMBER (P) 249532	Bovender GERM/ NET WEIGHT	n ANY			
PART NUMBER (P) 249532	Bovender GERM/ NET WEIGHT	TANY F(KG)			
PART NUMBER (P) 249532	Bovender GERM/ NET WEIGHT 41,8	TANY F(KG)		8	
PART NUMBER (P) 249532	Bovender GERMA NET WEIGHT 41,8	ON e cutting	1793	0045	4
PART NUMBER (P) 249532	Bovender GERMA NET WEIGHT 41,8	ON e cutting	1793	8	4
PART NUMBER (P) 249532 GUANTITY (Q) 2200	Bovender GERMA NET WEIGHT 41,8	ON e cutting	1793	0045	4

Example of a VDA Label:



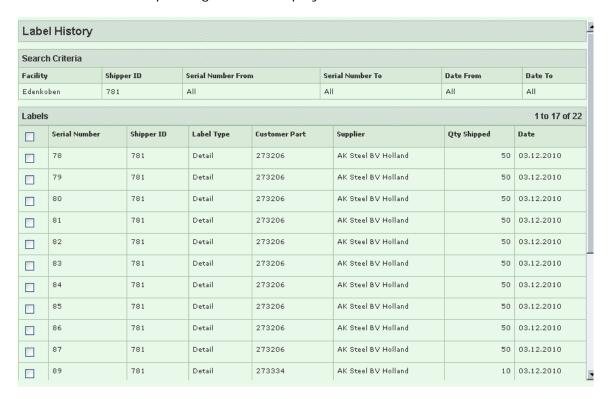
4 -HOW TO PURGE / REPRINT LABELS

You can delete/reprint Labels via **Shipment →Reprint/Purge Labels**



Select the Facility, shipment date or shipper number for which you wish to purge/reprint the labels.

The list of corresponding labels is displayed:



You can choose to Delete or Regenerate Labels.

If you choose to regenerate, the Labels appear and can be re-printed. If you choose to delete, the label is deleted from the DB.

Attachment 8: Tenneco Europe nonconformity reason and cost

Reason group 1: Labelling presentation	Code	Sum
Missing label (Master/Packaging Unit)	LAB01	13,86 €
Label incomplete	LAB02	10,50 €
Incorrect part number on label	LAB03	13,86 €
Bar code unreadable	LAB05	13,86 €
Label thickness	LAB06	10,50 €
Incorrectly located/incorrectly fixing	LAB07	10,50 €
Batch wrong	LAB08	10,50 €
Identification letter/date	LAB09	10,50 €
Others labeling	LAB99	21,00 €

Reason group 2: Packaging presentation	Code	Sum
Damaged box diverse	PAK01	91,50€
Damaged pallet	PAK02	36,50€
Dirty packaging	PAK03	21,00 €
Damaged packaging	PAK04	31,50 €
Incorrect quantity per box	PAK05	31,50 €
Faked or damaged standard EUR Gitterbox	PAK06	61,50 €
Strapping material wrong	PAK07	10,50 €
Excess dimension of loading unit/loading weight	PAK08	21,00 €
Different KLT on one pallet	PAK09	21,00 €
Missing empty KLT on the corner	PAK10	10,50 €
Missing pallet lid (KLT)	PAK11	10,50 €
Incorrect packing	PAK12	10,50 €
Marking mixed missing	PAK13	10,50 €
Others packaging	PAK99	21,00 €

Reason group 3: Delivery note presentation	Code	Sum
Missing delivery note	LIE01	21,00 €
Incomplete deliivery note	LIE02	13,86 €
Missing or wrong SAP number	LIE03	10,50 €
Delivery note not in english or receiving plants national language	LIE04	21,00 €
Others delivery note	LIE99	10,50 €

Reason group 4: Loading or unloading vehicle	Code	Sum
Load or unload timeslot not met	ENT01	42,00 €
Additional work for unloading to the side	ENT02	21,00 €
Loading space/vehicle not as ordered	ENT03	21,00 €
Driver don't know what to load	ENT04	21,00 €
Vehicle/equipment not conform to regulations	ENT05	21,00 €
Other carrier than demanded	ENT06	42,00 €
Others load or unload	ENT99	10,50 €

Reason group 5: Goods	Code	Sum
Goods damaged	WAR01	42,00 €
Under shipment	WAR02	21,00 €
Overdelivery	WAR03	21,00 €
Wrong part	WAR04	21,00€
Others goods	WAR99	21,00 €

Reason group 6: Premium freigt	Code	Sum
Premium freight cost	SON01	10,50 €
Additional handling	SON02	0,00€
Administrative cost inbound process	SON03	10,50 €
Others premium freight	SON04	21,00€

Reason group 7: Packaging account reconciliation	Code	Sum
Monthly Reconciliation file missing	PAR01	only ADMIN
Loss of Boxes	PAR02	Box market price + ADMIN
Supplier keeps more Tenneco boxes than allowed pool size for one month	PAR03	1,84 €/box/month +ADMIN
Supplier keeps more Tenneco boxes than allowed pool size for 2 months	PAR04	2,00 €/box/month +ADMIN
Supplier keeps more Tenneco boxes than allowed pool size for 3 months	PAR05	Box market price +ADMIN
Administration Fee (automatically added to all claims in this group)	ADMIN	84,00 €